

FULTON COUNTY
ACCOUNTABILITY COURT
VETERAN COURT
PROGRAM



PARTICIPANT HANDBOOK

Table of Contents

Welcome	1
The Basics	2
The Team	3
Client Rights	4
Client Responsibilities	5
Dress Code	6
Substance Use & Mental Health Treatment	7
Treatment Services	8
Phase Requirements	9
Schedules	11
Peer Support Mentors	12
Recovery Support Meetings	13
Emergency / Crisis Plan	14
Reporting to Your Compliance Coordinator	15
Program Fees	16
Drug and Alcohol Testing.....	17
Medication and MAT	18
Medications to Avoid	19
Home Visits.....	20
Curfews and Travel	21
Transportation	22
Status Review Hearings	23
Courtroom Etiquette.....	24
Incentives and Sanctions	25
Commencement	26
Termination	27
Grievances	28
Boundaries/Non-Discrimination	29



Welcome

Welcome to the Fulton County Veteran Court and Hope Hall Treatment Center where we strive to provide hope, change, and recovery. The goal of our treatment program is to see you successfully through treatment for the next 18-24 months. This handbook provides an overview of the program and the requirements for successful completion.

In this program, you will be given the tools you need to begin the journey towards a changed lifestyle. Treatment is rooted in the strength of a caring and supportive therapeutic community. We believe that this atmosphere will facilitate the development of trust and honest communication through which you can grow in self-awareness. Ultimately, this increased understanding can lead to an appreciation for what it means to be a responsible member of the larger community.

We look forward to supporting you in your recovery.

Sincerely,

The Fulton County Accountability Court Team

The Basics

This handbook describes the Veteran Court, our expectations of you, and requirements for your successful completion.

What

The Adult Veteran Court has six phases and takes an average of 18 to 24 months to complete. It is an opportunity for recovery, treatment, and growth instead of jail or prison time.

Why

You have been accepted into the Adult Veteran Court because of your prior encounters with police and your drug use.

How

Veteran Court helps participants break the cycle of drug use and arrest by providing treatment, counseling, job preparedness, and other needed life skills.

Why

Veterans participate in Veteran Court because they need and want to end the cycle of drug abuse and arrest and because they need and want to make positive and lasting changes in their lives. We believe in helping you grow towards your potential by focusing on your inner strengths, which allows for the building of your self-esteem. Our primary goal for you is to aid in the development of new and health ways of relating to other and to yourself.

The Team

The team is made up of members from the criminal justice system and substance use treatment providers. Every member of the team supports your success.

Judge

Provides overall leadership for the Veteran Court; oversees status review hearings.

Coordinator/Director

Manages daily Drug Court operations.

Clinician

Provides substance use treatment to participants.

Compliance Coordinator

Provides social service support to participants, monitors participant progress.

Investigator

Performs home visits and curfew checks.

Specimen Collector/Lab Tech

Performs drug and alcohol testing.

Prosecuting Attorney

Ensures that the State's interests are protected.

Defense Attorney

Ensures participants' legal rights are protected.

Peer Support

Provide mentoring and one-on-one recovery support and life coaching.

VJO

Helps with navigating the VA medical system.

You have the right to:

- fair and equal treatment regardless of race, age, gender, religion or ethnic origin.
- be treated with dignity and respect in all your dealings with program personnel or habilitation environment that affords reasonable protection from harm, exploitation and coercion.
- be free from physical and verbal abuse.
- a safe environment, conducive to behavioral growth and positive change.
- confidentiality, in that no unauthorized entity will have access to your records. This right may be forfeited if a clear danger of physical harm exists to you or others.
- be informed of program policies and procedures as they relate to your treatment.
- participate in the development of your treatment plan.
- be promptly and fully informed of any changes in the plan of treatment.
- be fully informed of the program fees.
- participate in the development of your discharge plan upon completing treatment.
- receive a clinical assessment, mental health and/or medical examination that will identify your individual treatment needs.
- file a grievance anytime you feel your rights are violated, without fear of discrimination or retaliation and to have them investigated by the program within a reasonable period. This grievance may be filed orally but will be completed in written form.
- have access to your own client records and to obtain necessary copies when needed.

It is your responsibility to:

- know the program schedule and for being on time for activities.
- be knowledgeable of the LEAVE procedure regarding attendance.
- promote a positive attitude in the community. Ask questions concerning matters you do not understand.
- demonstrate responsible and respectable behavior towards staff and peers.
- avoid any accidents with peers and if any should occur, you are responsible for reporting to your counselor.
- respect the office furniture by not writing on or defacing property with ink. Also, all furniture is to remain in established location.
- pick up after yourself in the group rooms, the dining room and outside.
- follow the directions of program personnel.
- pay your program fees.
- observe all group rules and support group members in a healthy manner.
- cooperate with random and scheduled urinalysis testing.
- call the UA test line daily (7 days a week, including holidays) and to report to submit an UA in a timely manner.
- attending support/self-help meetings.

You are an important member of this community. Knowing your responsibilities will promote mutual respect and help you to make satisfactory progress toward your treatment goals

Dress Code

The following are not acceptable:

- Tank tops, undershirts, muscle shirts, sleeveless jerseys, and excessively tight shirts
- Short-shorts, hot pants, “daisy dukes”, miniskirts, short dresses (skirts must be no shorter than 2 inches above the knee)
- Sheer or see-through clothing
- Spaghetti-Strap shirts or dresses
- Tight-fitting pants, yoga pants, spandex pants, and workout pants (unless covered by a top, dress, or cover up no shorter than 2 inches above the knee)
- Extremely low-cut shirts, blouses (unless a tank top or camisole is underneath)
- Doo-Rags. Hair rollers, hair bonnets, bandanas, and hair scarfs. This is applicable to male & female participants.
- Clothing that advertises drugs, alcohol, gang activity or sexually explicit messages or material
- Crop tops (short shirts with stomach showing)
- Halter top, bandeau tops, and tube tops
- Pajama pants and lounge pants
- Flip-Flops, jail shower shoes, house slippers, bare feet
- Sagging or low-riding pants or shorts
- Long chain necklaces on the outside of clothing. All necklaces and/or chains must be worn inside the shirt.
- Gold/Silver teeth inserts, grilles, etc.
- Oversize/excessive jewelry
- Drug paraphernalia jewelry
- New face and neck tattoos and piercings.
- Excessively ripped jeans with exposed skin

Substance Use & Mental Health Treatment

What

Substance Use Treatment and Mental/Behavioral Health Treatment are important!! Both provide support and education for your recovery.

Where

In-house clinicians at Hope Hall provide most of your treatment. Although you may be required to attend treatment in the community as well.

How

Fulton County's Veteran Court has a skilled team of licensed clinicians. This team determines the level of care to successfully meet your specific needs and expectations. Our primary treatment includes group and individual counseling to address your substance use and behavioral health needs. The clinical team may refer you to residential treatment or other higher levels of care if appropriate.

Your treatment schedule involves six phases of treatment, each lasting a minimum of 12 weeks. In-house treatment costs are included in your program fees.

Treatment Services

Substance Use, Medical, and Mental Health Short Screenings	Screenings administered through the HHTC provides the Clinician with information to identify the immediate needs of the participant to determine the most appropriate treatment and level of care.
Comprehensive Diagnostic Assessment	The comprehensive assessment tools utilized assists the clinical staff in evaluating the individual's strengths, weaknesses, problems, and needs for the development of the treatment plan.
Individualized Treatment Planning	The treatment plan is developed with the counselor and participant that outlines individual goals and interventions from the treatment staff to address the area of need.
Intensive Outpatient Treatment	The IOP program at HHTC offers intensive treatment services in the form of group, individual, and family educations sessions. IOP services are offered at minimum 9 hours per week for everyone that address substance use and co-occurring disorders.
Peer Support/All Recovery Meetings	HHTC provides in-house support groups to individuals who desire to support their recovery efforts.
Evidenced-Based Counseling/Treatment	HHTC use various evidenced-based treatment modalities to include Cognitive Behavioral Therapy (CBT), Cognitive Behavioral Interventions-Substance Abuse (CBI-SA), Moral Reconciliation Therapy (MRT), Matrix Model, Thinking for a Change, Seeking Safety, Prime Solutions, and trauma informed curriculums.
Specialty Groups	HHTC offers specialized groups to include Anger Management, Relapse Prevention, Nutrition, Life Skills, Gender Specific Groups/Counseling, HIV/AIDS support.
Medication Assistance Treatment Services (MAT)	HHTC will collaborate with outside medical providers to provide a MAT assessment and treatment services if deemed necessary and recommended.

Phase Requirements

<p>Pre-Phase & Phase One</p> <p>Drug and alcohol testing - random Home checks - random Compliance Coordinator meeting - weekly Court Hearings - Bi-weekly Treatment - per treatment plan</p>	<p>Minimum of 3 Months</p> <p>Recovery support meetings - Per treatment plan Curfew - 9pm Relapse Prevention Plan Sobriety Days - 21 days minimum</p>
<p>Phase Two</p> <p>Drug and alcohol testing - random Home checks - random Compliance Coordinator meeting- weekly Court Hearings - Monthly Treatment - per treatment plan</p>	<p>Minimum of 3 Months</p> <p>Recovery support meetings - Per treatment plan Curfew - 10pm Sobriety Days - 30 days minimum Fees \$150 Gain stable employment - Unless disabled or otherwise unable to work (a minimum of 30 hours per week, documented pay stubs)</p>
<p>Phase Three</p> <p>Drug and alcohol testing - random Home checks - random Compliance Coordinator meeting - bi-weekly Court Hearings - monthly Treatment - per treatment plan</p>	<p>Minimum of 3 Months</p> <p>Recovery support meetings - Per treatment plan Curfew - 10pm Sobriety Days - 30 days minimum Fees \$250 Maintain employment</p>

Phase Requirements

<p>Phase Four</p> <p>Drug and alcohol testing - random Home checks - random Compliance Coordinator meeting - monthly Court Hearings - monthly Treatment per treatment plan</p>	<p>Minimum of 3 Months</p> <p>Recovery support meetings - Per treatment plan Curfew - 11 pm Sobriety Days - 30 days minimum Fees - \$300 Maintain employment</p>
<p>Phase Five</p> <p>Drug and alcohol testing - random Home checks - random Compliance Coordinator meeting - monthly Court Hearings - Monthly Treatment per treatment plan</p>	<p>Minimum of 3 Months</p> <p>Recovery support meetings - Per treatment plan Curfew - 11 pm Sobriety Days - 30 days minimum Fees paid in full Maintain employment</p>
<p>Phase Six</p> <p>Drug and alcohol testing - random Home checks - random Compliance Coordinator meeting - bi-weekly Court Hearings - monthly Treatment per treatment plan/schedule</p>	<p>Minimum of 3 Months</p> <p>Recovery support meetings - Per treatment plan Curfew - 11pm Sobriety Days - 120 days minimum Maintain employment</p>



Treatment Schedule

Tardiness and unexcused absences from treatment are not permitted. Treatment is scheduled on the following days and times. Individual reporting hours for treatment may vary depending on individual treatment plan.

Phase 1

8:30 am to 12:00 pm Monday, Tuesday, and Thursday

Phase 2

4:30 pm to 6:00 pm Monday, Tuesday

Phase 3

4:30 pm to 6:00 pm Monday, Tuesday

Phase 4

6:00 pm to 7:30 pm Monday, Tuesday,

Phase 5

6:00 pm to 7:30 pm Monday, Tuesday

Phase 6

6:00 pm to 7:30 pm Tuesday

Drug Testing Schedule

8:30 am to 6:00 pm Monday, Tuesday, Thursday, and Friday

8:30 am to 4:30 pm Wednesday

8:30 am to 12:30 pm Weekends and Holidays

Peer Support Mentors

What

Peers are CARES Certified (Certified Addiction Recovery Empowerment Specialist) people in long term recovery skilled in supporting you in your recovery.

Why

Your peer support mentor is a role model, mentor, advocate, and motivator to be successful in the Fulton County Accountability Court and in your recovery.

How

- Help you develop a personal plan for recovery and identify and remove barriers to recovery.
- Provide support to you during your time in the program.
- Help you access community resources.
- Phone numbers are exchanged so that you may reach out to your peer when you are not at Hope Hall

Peer mentors are familiar with the journey of recovery. They've been there and know what it's like. Some of our CARES are Alumni of Treatment Courts.

A PEER MENTOR IS A PARTNER IN YOUR JOURNEY OF RECOVERY.

Recovery Support Meetings

What

Recovery support meetings are peer led groups such as 12-Step meetings, SMART Recovery, and All-Recovery Meetings, but may also include recovery-based meetings of your choice. If you have questions about a particular type of meeting, speak with Peer Support Mentor.

How

The program offers several in-house meetings led by peer support mentors every week. As you progress through the program you will be required to attend outside meetings per your individual treatment plan.

You will be required to:

Record meetings on an attendance sheet which you will turn it in as instructed by Peer Support staff.

Attend the meetings per the schedule/quantity on your treatment plan, i.e. do not attend one meeting one week followed by five meetings the next week.

Emergency/Crisis Plan

At the Hope Hall Treatment Center, we recognize there are some events and circumstances beyond our normal control that occur in the lives of those we serve. As a treatment program, we are committed to the well-being of our clients while they are in our care.

- If there is an emergency, participants should call 911 immediately.
- During the time of crisis, the program staff will assess the situation and work towards developing a plan of action and determine the appropriate care, to include establishing a needs list and work through the list to include reaching out to supports listed on the Emergency Contact list.
- For all individuals who present in a crisis, a clinician will complete a basic risk/mental health assessment to determine any potential danger to self or others. The risk/mental health assessment will assess for psychiatric emergencies, which include but are not limited to: (a) psychiatric behavior, (b) acute of persistent confusion or hallucinations, (c) acute paranoia, agitation, or decreased attention span, (d) homicidal or suicidal behavior, (e) uncontrollable aggressive behavior and (f) other acutely abnormal or bizarre behavior.
- If an individual shows signs of being a potential danger to himself/herself or to others, the Georgia Crisis Line will be contacted with a request for immediate psychiatric/psychological care. EMS, the police, or the program investigators will provide transportation if transportation is needed.

Reporting to your Compliance Coordinator

What

Your compliance coordinator will help you with any issue or questions you have while you are in the program.

He/she will monitor your performance, assist with employment searches, and work with other program staff and family members to help you succeed in the Veteran Court Program and help in your recovery.

When

Initially you will meet with your compliance coordinator at least once per week. Expect to meet with him/her more often at the beginning of the program. Your Compliance Coordinator will set appointments with you and let you know when you are required to report. Please see the Phase descriptions for the minimum number of visits per phase.

How

Your meetings will be in person unless otherwise directed by your Compliance Coordinator. Always bring the following:

- Pay stub (if employed)
- Your comments or concerns

Program Fees

What

Participants are expected to pay a total of \$750 in fees.

When

Phase 2

\$150 or three payments of \$50 per month for three months

Phase 3

\$250 or two payments of \$83 for two months, and \$84 for one month

Phase 4

\$300 or three payments of \$100 for three months

Phase 5

The remaining \$50 is paid during the 1st month of Phase 5

Why

Fees offset a small portion of the cost of the program. Fees provide participants a means of contributing to their own recovery. All fees must be paid to graduate unless a waiver is granted. Failure to comply with a payment schedule may result in delayed phase progression or other consequences.

How

Fees are paid via money order made payable to Fulton County Veteran Court. If you are unable to pay the fees at the rate of the fee schedule, you should discuss this with your Compliance Coordinator.

Personal checks are not accepted.

Drug & Alcohol Testing

How

You will be tested for drugs and alcohol through urine tests. Testing is randomly scheduled and observed by staff members. The testing is scientifically based and extremely reliable.

When

How often you are tested will depend on your phase and/or need for accountability, but it will be a MINIMUM of twice per week

You must call 404-666-8317 every morning to learn if you need test. You are assigned a code to enter when you call - It is 11 followed by the last 4 digits of your social security number

If you experience problems with the phone line or miss calling when the phone line is open, you MUST report for testing. If you are in the building for any reason on a test day, you MUST test before leaving the building for any reason. You are not permitted to leave the building and re-enter to take a test.

Where

Testing occurs at Hope Hall, but can also be taken at the courthouse, your home, or elsewhere as necessary

A missed test or failure to submit a specimen is considered a positive test and will be sanctioned as such.

Diluting or attempting to alter a urine sample is considered a positive test and will result in a jail sanction.

Medication and MAT

What

You must report any prescription and/or over-the-counter (OTC) medication(s) you are taking or possess. If you are prescribed medication you must speak with our staff before taking it. Please consult with your Compliance Coordinator before taking any OTC medication(s).

How

Please fully disclose your participation in Veteran Court to your Primary Care Physician (PCP), dentist, and/or any other medical providers you may visit during your time in Veteran Court. Your Compliance Coordinator will provide a letter explaining this request to your doctor.

Be sure to request medication that is non-addictive/non-narcotic to treat your medical issues. Please inform staff of all emergency room visits, scheduled surgeries, post-operative care, and doctor visits and provide medical reports to document your treatment.

Please note: Any prescriptions that are not approved by Veteran Court staff and your doctor resulting in a positive drug test will result in a sanction.

Medication Assisted Treatment (MAT)

You may use MAT if approved by a doctor. Any FDA approved medication for the treatment of substance use disorders is allowable. Common types of MAT are Methadone, Buprenorphine, and Naltrexone. You may be required to complete a MAT assessment as part of the program and must adhere to the recommendations of that assessment. The use of MAT will be closely coordinated between your Compliance Coordinator, Doctor, and Clinician.

Medications to Avoid

Some alcohol-based substances, over-the-counter medications, and food may cause a positive test result. If you ingest or expose yourself to these substances, a positive drug screen may result in a sanction. The list below is not exhaustive but provide many of the common substances to avoid. It is your responsibility to avoid or limit your exposure to these substances. You must notify your compliance coordinator before using any medications, vitamins, or dietary supplements.

Cold/cough syrup & medication containing alcohol	Nyquil, Robitussin, Tylenol Cold
Mouthwash & breath strips containing alcohol	Plax, Scope, Listerine, Oral B
Hygiene products containing Ethyl Alcohol	Hand sanitizer, perfume, aftershave
Non-alcoholic beer and beverages	Non-alcoholic beer, kombucha
Allergy medication and sleep aids	Benadryl, Sudafed, Advil PM
Food containing poppy seeds	Bagels, rolls
Mood altering supplements	Salvia, morning glory seeds
Dietary Supplements, vitamins, weight loss aids	Creatine, Hydroxycut, Ephedra
Cleaning products containing Ethyl Alcohol	Solvents and lacquers
All CBD products	Delta 8 or 9
Any gas station supplements	Kratom, Rhino, T-drive

****Please see your Compliance Coordinator or Clinician for a list of acceptable medications****

Home Visits

What

Investigators monitor curfew, ensure you are staying at your approved residence, and conduct mobile drug screening.

When

Random times during the day or night for the entire program.

How

Investigators' vehicles are unmarked. Visits are conducted discreetly. Please comply with the investigator's requests.

Expectations for home visits

- Your living area must be alcohol and drug free.
- Submit to drug testing. Failing to test will be treated as a positive test. If you test positive, be honest and cooperative with the investigator.
- Your house/vehicle/person may be searched – without a warrant – for alcohol, drugs, and other illegal substances.
- Be prompt in your interaction with the investigator; the visit will take only a few minutes.
- If you are not home when an investigator comes by, he/she may leave a business card at the front door. Immediately call/text the investigator when you return home - leaving your name, date, and time.
- If you receive a phone call from an investigator, answer your phone or return the call. Provide the requested information (e.g., location or time of return home). He/she may come to your work or other locations you frequent.
- Tell people living at your residence to answer the door when you are not home.
- Everyone in your home must be courteous and respectful to the investigators.
- Receive approval from your compliance coordinator before moving to a different home. Notify the compliance coordinator if you change your contact information (e.g., address, work hours, phone number).

Curfews, overnight and out-of-state travel

Your curfew is:

Phase 1	9:00 p.m.
Phase 2 and 3	10:00 p.m.
Phase 4, 5, and 6	11:00 p.m.

You must be at your residence during curfew hours. Curfew extensions are considered as an incentive for doing well.

Overnights

With advance permission from your compliance coordinator, you may stay overnight at another residence, but you will still be subject to home visits by investigators. Provide staff with the address and person you are staying with.

Traveling out-of-state

Requests to travel out-of-state require judicial and staff approval. Your compliance coordinator will explain travel requirements

Requests for staying away from home or traveling out of state will be considered on a case-by-case basis and you will be required to drug test the next day.

Transportation Assistance

We understand that you may not have a driver's license or that it may be suspended or revoked. We are here to help you.

Hope Hall has free MARTA passes. Request these from your compliance coordinator.

Please note that because we offer transportation assistance, lack of transportation is not an acceptable excuse for missing appointments.

You will receive a sanction if caught driving on a suspended or revoked license.

Fare evasion or jumping the turnstile at the MARTA will also result in additional charges

Status Review Hearings

What

Participants attend court to discuss progress with the judge.

When

The 2nd and 4th Fridays from 9:30am to 1:30pm (subject to change)

Where

Fulton County Courthouse, 185 Central Avenue SW, Atlanta, GA
Courtroom 8F (Judge Glanville)

Who

Participants, guests, and members of the public may attend court hearings. Family, friends, and co-workers are encouraged to attend with you.

How

A typical court hearing runs as follows:

- STAR recipients are presented with Certificates for continued progress and may leave after meeting with the judge.
- Participants with admin reviews are called next.
- Participants receiving sanctions are called last.

When it's your time to talk to the judge:

- The judge will ask how you are doing. This is a time to be honest. The judge will have reviewed a status report and will have a basic idea of your progress since your last court date.
- If you have questions or concerns, this is the time to share them.
- The judge will close by announcing your incentives or sanctions.

Courtroom Etiquette

DO's

- ✓ Arrive 5-10 minutes early
- ✓ Address the judge with respect
- ✓ Turn off cell phones
- ✓ Dress appropriately for court

DON'T's

- ⊗ Leave before you are excused by the judge
- ⊗ Speak when the judge is speaking
- ⊗ Swear or use profane language
- ⊗ Bring food or drink
- ⊗ Chew gum
- ⊗ Sleep
- ⊗ Wear clothing with inappropriate language or designs
- ⊗ Wears hats, bandannas, or sunglasses

Incentives and Sanctions

What

INCENTIVE – reward for meeting a program requirement.

SANCTION – consequence for not meeting a program requirement or for violating a program rule or state law.

When

Incentives or sanctions are given during your court hearings or at the time a positive or negative event occurs. Please ask your compliance coordinator about the *Honesty Policy* incentive.

How

Incentives include, but are not limited to:

Verbal praise	Applause	Fewer appearances at court
Travel privileges	Certificates	Leave court hearings early
Clean-time award	Drawings	Travel privileges

COMMON VIOLATIONS	POSSIBLE SANCTIONS
Missed treatment	Verbal warning; Written
Late to a program requirement	Work detail; written assignment
Failure to submit job search logs	Work detail; written
Diluted or altered urine sample	Fluid log; work detail
Missed or positive test	Increased drug/alcohol testing; work detail; Jail
Lying/forging documentation	Jail; Termination
Repeated program violations; absconding; new charges	Jail; Termination

YOUR HONESTY IS VERY IMPORTANT IN THE DETERMINATION OF SANCTIONS

Commencement

What

A special event that celebrates your commitment to recovery and successful completion of the Fulton County Veteran Court Program. We refer to this graduation as commencement because it means you are ready to start your new life in recovery.

How

Once per quarter, there will be a celebration for graduates! We reflect on your success, you receive a graduation certificate, and you tell us about your recovery and new way of life. Family and friends are encouraged to attend this special occasion.

When

Your case manager will work closely with you to determine your graduation date. There are many requirements for commencement, but at a minimum you must have:

- ✓ Completed the 6 phases.
- ✓ 120 consecutive days of sobriety.
- ✓ A legal source of income (unless otherwise ordered).
- ✓ Paid off all fees required by Fulton County Veteran Court.

ALL Veterans are expected to attend commencement each quarter. You will be made aware of the date and time of graduation in advance, but it is usually scheduled for 1:30 pm on a Friday. Tardiness or unexcused absence from graduation is not acceptable.

Termination

What

You may be removed from the Fulton County Veteran Court.

How

TERMINATION FOR NON-COMPLIANCE

Termination occurs at the discretion of the judge and team. Reasons include but are not limited to 1) participant being absent from the program without leave; (2) participant committing repeated violations of program rules; (3) participant engaging in assaultive behavior towards staff and/or peers; and (4) participant being arrested on new charges.

Termination for non-compliance will result in your original charges being prosecuted or a revocation of your probation.

ADMINISTRATIVE TERMINATION

Sometimes a participant experiences serious medical or personal difficulties that make it impossible or unsafe to continue with Veteran Court. These cases can cause an administrative termination, which often does not result in revocation.

If you are terminated, you will not have a commencement ceremony. If your participant agreement included a charge reduction, your charges will not be reduced.

Grievance

What

A procedure to resolve disputes that you are unable to resolve with your compliance coordinator, clinician and/or investigator.

How

Clients who feel that their rights have been violated should follow the Grievance Procedure documented on the Grievance Form to resolve the matter as efficiently as possible. To file a grievance, you should write your complaint on a Client Grievance Form which may be obtained from the administrative assistant, your compliance coordinator, or any member of management. The completed form can be submitted to the administrative assistant.

A note on boundaries

The Veteran Court Program has a policy against entering romantic relationships with another participant. If you begin a relationship with another participant, one or both of you may face termination from the program. Please refrain from physical or intimate contact with any other participant. Be mindful of your behavior. Any behavior deemed flirtatious, intimidating, or predatory will be addressed immediately with responses up to and including termination.

When you start our program, please let us know if you discover that you are related to or have had a past romantic relationship with another participant in the program.

Statement of non-discrimination

Fulton County Accountability Court does not and shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations. These activities include, but are not limited to, hiring and firing of staff, selection of volunteers and vendors, acceptance of participants, and provision of services. We are committed to providing an inclusive and welcoming environment for all members of our staff, participants, volunteers, subcontractors, and vendors.

A NOTE ON COORDINATION WITH THE VA

The Program has a close partnership with the VA. We will help you connect to services at the VA via our VA liaison. You will see him often at our court hearings, and he will help us communicate with your service providers at the VA.

Contact Us

FULTON COUNTY ACCOUNTABILITY COURT

1135-A Jefferson St NW

Atlanta, GA 30318.

Main line: 404-612-2400

Intake Coordinator: 404-612-4224

Email: SCA.ACIntake@fultoncountyga.gov

Website: <https://www.fultoncourt.org/accountability-courts>

