Please take a few minutes to fill out the survey on the quality of our program and the service you received today. Your answers are confidential. When you finish, place the form in the envelope and leave it on the table. Please mark one answer for each question.

1. Outcome of mediation: □ No Agreement □ Partial Agreement □ Full Agreement

2. Role in mediation: □ Plaintiff/Petitioner □ Attorney for Plaintiff/Petitioner □ Defendant/Respondent □ Attorney for Defendant/Respondent

**MEDIATION PROCESS**

3. Mediation as a productive process to resolve some or all issues in dispute
4. Opportunity to discuss issues and concerns during mediation
5. Opportunity to provide input as to the content and terms of your agreement
6. Overall rapport between the mediator and parties
7. Willingness to use mediation in the future

**MEDIATOR PERFORMANCE**

8. Competence of mediator
9. Understanding of your issues and concerns
10. Mediator’s skills to generate and consider options to resolve the dispute
11. Mediator’s comfort in the mediation process and type of dispute being mediate
12. Mediator’s professionalism and impartiality
13. Level of pressure by the mediator to reach a settlement.

Please share additional comments (use the back if necessary).

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Thank you for taking the time to fill out our survey. Your feedback helps us improve our services.

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Participant Survey Form. Fulton ADR. Last Revised 1/1/20181.